

2021 ANNUAL REPORT Pathways from Poverty



### **OUR HISTORY**

### **Social Development Commission**

#### Unshaken. More than ever, despite the pandemic!

The Social Development Commission's mandate has always been devoted to advocating and addressing the needs of Milwaukee County residents. For almost 60 years, we have helped people out of poverty through research, partnerships, and strategic programming.

On June 4, 1963, the Social Development Commission (SDC) held its first meeting as a result of Mayor Henry W. Maier advocating for a community-wide social planning and action agency. SDC became one of the first intergovernmental bodies in the United States that included representation from the public sector, private sector, and low-income community.

Through President Lyndon B. Johnson's State of the Nation address declaring the War Against Poverty and from the advocacy of Dr. Martin Luther King Jr., Community Action Agencies were born. In 1964, the Economic Opportunity Act created Community Action Agencies. SDC became Milwaukee County's Community Action Agency. We are one of a thousand throughout the country coordinating state and nationwide services to move individuals and families beyond poverty.

We're a Commission on poverty and a Community Action Agency. This structure brings transactional change to our community through programming and transformational change by getting to the root cause of issues via research and advocacy.

We are on a mission to empower Milwaukee County residents with the resources to move beyond poverty.



























Elmer Moore, Jr., Chairman SDC Board of Commissioners Greater Milwaukee Committee

## FROM OUR BOARD CHAIR

2021 was a year of reflection on our resilience as a community. We emerged from a pandemic to not only secure our legacy but also deal with the aftermath of economic and employment challenges.

Not only did SDC remain open, we also grew our services to support individuals and families during a time of crisis. It was a steep learning curve for SDC employees and Board of Commissioners. We continue to voice the needs of our communities and mobilize resources to move people out of poverty.

Sincerely,

The same

Elmer Moore, Jr., Chairman SDC Board of Commissioners

### **Appointed Commissioners**



**Nikki Purvis** Vice-Chair City of Milwaukee



Donna Brown-Martin Secretary Milwaukee County



Terese Caro
Treasurer
Office of the Governor



Ossie Kendrix, Jr. African American Chamber of Commerce



John Jacobs AFL-CIO Milw. Area Labor Council



Dan Gomez
Hispanic Chamber
of Commerce



Pardeep Kaleka Interfaith Conference



**Dr. Valencia Brown**Milwaukee Area
Technical College



Matthew Boswell Milwaukee Public Schools



Glen Carson United Way of Greater Milwaukee



**Dr. Chia Youyee Vang**University of Wisconsin
Milwaukee

## **BOARD OF COMMISSIONERS**

# Milwaukee County Elected District Representatives



Carlisa Harris District 1



Barbara Toles District 2



Kimberly Njoroge District 3



Alfred Komolafe District 4



Rosa Villa-Menes District 5



District 6



Rosemary Holley

# In Memoriam Rosemary Holley

Ms. Holley has been associated with SDC for as long as we have been in existence. She first served on the Head Start Parent Council and was elected to SDC's Board of Commissioners. She held the position of Chairperson in 1996, 1998, and 1999. In 2013, she rejoined SDC's

Board to serve as Governance Technical Assistance Resource Provider (TARP), using her knowledge and experience on SDC's Board to provide advice on matters related to Board Governance.



Craig Sanders
Outgoing - District 3
TARP - Technical Access Resource Person

#### **George Matthews Award**



Barbara Toles SDC Commissioner, District 2

The 2021 George Matthews
Board Member of the Year,
Community Service Award
was given to Commissioner
Barbara Toles, District 2, for
her exceptional commitment
to the board and the mission
of SDC. Commissioner Toles
received this award at the
SDC Annual Meeting that
was held during the 2021
Summit on Poverty.

### FROM OUR CEO

#### **Our Commitment Remains**

Dear SDC Friends and Family,

As we came out of the pandemic, we noted a worsening of the common challenges experienced by Milwaukee County residents, especially among those who live in poverty. We faced an upsurge in requests for assistance as companies and businesses closed and unemployment rose. Many doors remained closed, but we stayed open to serve our community.

For what was initially deemed as a passing health crisis, the pandemic increased and, in many ways, unleashed new challenges to our work. We needed to be innovative about our approach to ensure efficiency and higher impact while keeping operations at a sustainable level. This required more hands on deck for our programs and an internal look at our systems and staff.



George P. Hinton, PhD CEO, Social Development Commission

This period lay bare the extent to which poverty continues to create inequalities in race, earnings, and social class. All of which was more pronounced with the shutdown. We witnessed a return to normalcy where the most impacted members of our community were not considered. Instead of scaling down our outreach, we scaled up to meet the increasing demand for mental health services, food, rent, and other utilities.

I am speaking on behalf of SDC's more than 100 employees when I say that our commitment to serve the community remains strong. We continue to advocate for and expand new and existing pathways to provide resources that move Milwaukee residents out of poverty.

Sincerely,

Dr. George P. Hinton, CEO Social Development Commission

### **OUR IMPACT IN 2021**

#### **NUTRITION SERVICES**



#### **RESIDENTIAL SERVICES**













### **YOUTH & FAMILY SERVICES**

266 **Case Management Services** 476 **Youth Recreation Participants** 571 **School Supplies Distributed** 

### **SENIOR SERVICES**



38 39,015

Active Foster Grandparents 37







Admitted for Counseling Services 131 56 **Gained Health Insurance** 15 Received Prescription Assistance

### **EMERGENCY SERVICES**



Rental Asst. Applications 10,140 **Amount Awarded** \$33.2M Food Boxes 4,414 Distributed Meals Served 89,516

#### **EDUCATION SERVICES**

Started HSED/GED **Obtained High School Diploma Pearson Vue Exams Provided** 

#### **FINANCIAL SERVICES**



143 Completed Financial Literacy Education

# **YOUTH & FAMILY SERVICES**

# A Partnership for Recreation and So Much More

In partnership with the Way of The Cross Missionary Baptist Church, SDC set up a Summer Recreation Program for Milwaukee kids. This free program gave residents that could not afford the traditional summer daycare a safe place for their children to play and find new friends.

David Barham, SDC's Community Recreation Program Coordinator, says the Summer Recreation Program gives children the opportunity to release pressures experienced at home, burn energy through physical activities and sports, and socialize with other kids. "Most kids don't get a chance to participate with friends and schoolmates in the usual summer activities due to inequities in community access to recreation facilities. So, we provided free facilities all summer long," he adds.

The program also became a greater opportunity for community members to access other SDC services because most of the children, along with their parents, needed support beyond what the recreation program provided. That's everything from mental health counseling to COVID-19 vaccinations. "It is a place of safety and recreation. We address anger management, bullying, nutrition, mental health, and drug addiction. Our Case Managers are able to talk to the children and family members to link them to programs and services," he emphasized.



David Barham Community Recreation Program Coordinator Youth & Family Services

"I may not help all of them but at least I can help one."

~ David Barham, Community Recreation Program Coordinator

# **NUTRITION SERVICES**

### **SDC's First Food Pantry**

SDC opened a new site in Milwaukee's Northwest side to boost its community service outreach through its strategic programs and provide an emergency food pantry. This new development will expand the Commission's strategic programming footprint and offer comprehensive one-stop-shop access to SDC programs.

Through partnerships with Hunger Task Force - Milwaukee, SDC was able to open a Food Pantry in an area considered a food desert for qualified residents. This site offers services beyond nutrition. Some of the services available at the site include food for a family of four for up to three days, workforce development, educational services, mental health services, and housing services.





# **CAREER SERVICES**

### **Absolute Advantage**

Absolute Advantage is a 10-week construction pre-apprenticeship course for income-eligible applicants. Students gain valuable knowledge and hands-on experience through opportunities created by SDC's partnership with Ezekiel Community Development Corporation and White Glove Group, Inc. The program supports residents interested in entering the construction industry, receiving certification, and preparing for a great paying job.

For Fidel Garcia, the Absolute Advantage Program was the solution for the change he needed. When he did not know where to go, someone directed

him to SDC. Fidel says, "It was a great experience despite the challenges in my schedule between my work and life after work. My family is out of state, and I want to help them. The program made me want to thrive, and I couldn't have done this without SDC."

The Absolute Advantage Program pulls together SDC program partners and instructors

to give graduates an opportunity to develop successful skills for achievement in the construction field.



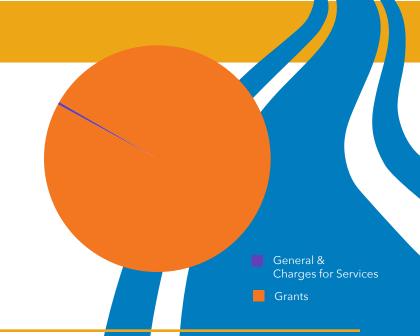
## **EMERGENCY SERVICES**



# **2021 FINANCIALS**

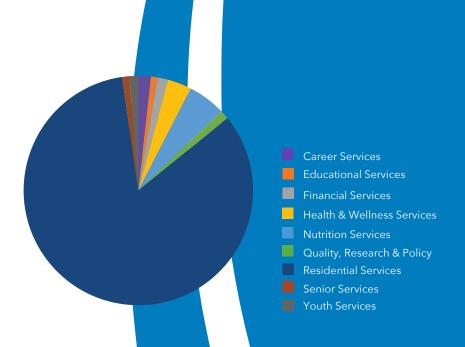
#### **Revenues**

Total	\$52,086,536
Grants	\$51,953,188
Charges for Services	\$106,889
General	\$26,459



#### **Expenses**

Total	\$52,060,455
Youth Services	\$651,398
Senior Services	\$523,269
Residential Services	\$43,521,019
Quality, Research & Policy	\$648,682
Nutrition Services	\$2,775,378
Health Services	\$1,767,752
Financial Services	\$763,087
<b>Education Services</b>	\$490,840
Career Services	\$919,030



# SOCIAL DEVELOPMENT FOUNDATION

Over the last year, we have seen how much our lives are intertwined and how the pandemic impacted everyone. For instance, when we lose our health, we lose our jobs and our earnings. These circumstances create challenges in providing resources for our community in dire need of vital services.

The goal of the Social Development Foundation is to mobilize resources that will support the needs of our community. We pledge to seek more from those who help us. We look to reach a larger network of people who can support the essential work needed to move our community out of poverty.

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Albert Smith, President of the Social Development Foundation

Sincerely,

Albert Smith, President

Social Development Foundation

### **SOCIAL DEVELOPMENT PROPERTIES**

One of the greatest lessons we learned in 2021 is the value of having fully functioning facilities that helped us come out of the pandemic and maintain a connection with our community. This infrastructure made a big difference and kept our impact strong as we opened our new offices on the northwest side of Milwaukee. We kept hope alive for those who could not go to work due to job losses and the many more who could not leave their homes due to health restrictions.

We continued to enlighten residents about SDC through Summer Open Houses, where families received vital information on accessing SDC services. They met the people behind the numerous programs administered by the Commission.

Your constant support of SDC enables us to keep our mandate active in meeting the needs of Milwaukee County residents. We will be counting on you in the future as we continue to build a better Milwaukee County.

Sincerely,

Ossie Kendrix, Jr. SDC Commissioner



Ossie Kendrix, Jr. SDC Commissioner

## **OUR 2021 SUPPORTERS**

### Thank You to Our Funders and Supporters

SDC's success is strengthened by it's funders, technical advisors, and other supporters who are equally committed to addressing poverty. Over 40 programs and services operated by SDC are funded by the federal government, foundations, corporations, and people like you. These diverse revenue streams support families in need. Support also helps SDC host community focused annual events, such as its annual Summit on Poverty, and conduct research to address the issues of poverty and systemic racism.





















































#### **Our Mission:**

**Empowering Milwaukee** County residents with the resources to move beyond poverty.

#### **Community Action Promise:**

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

#### **SDC Main Office**

1730 W. North Ave. Milwaukee, WI 53205

#### **SDC Teutonia**

6850 N. Teutonia Ave. Milwaukee, WI 53209

#### **SDC Northwest**

9155 N. 76th St. Milwaukee, WI 53223

#### **SDC Southside**

2968 S. Chase Ave. Milwaukee, WI 53207

#### **SDC Southwest**

9004 W. Lincoln Ave. West Allis, WI 53227

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